

**ENGLISH**  
**SERVIZIO SOCIALE**  
207SF



**UNIVERSITÀ  
DEGLI STUDI  
DI TRIESTE**

FINAL EXAM.

PART 1.

VIDEO: SEND TO KAROLINE STECKLEY VIA  
WHATSAPP BEFORE YOU SIT YOUR EXAM.  
PLEASE INDICATE YOUR NAME AND  
“ENGLISH SERVIZIO SOCIALE”

Whatsapp: +393498666667

When you sign up for the exam, remember to  
send me a video of you speaking for 1-2 minutes  
(no more, no less) about something related to  
social work.

Topics we covered in class:

Adolescents and identifying emotions,  
Refugees and asylum seekers,  
Living on one dollar  
The habits of millionaires, scarcity vs. abundance  
Homelessness, child abuse, drug dependence  
(substance abuse).

You can also cover a topic from your book.

## PART 2: ENGLISH USAGE & SOCIAL SERVICES TOPICS

Grammar, usage, vocabulary etc. Exercises will  
come from your HUB book.

## PART 3: READING COMPREHENSION

READ THE TEXT, ANSWER QUESTIONS,  
PARAPHRASE IT FOR ME.

## PART 4: WRITING

READ THE TEXT AND WRITE AN ESSAY  
ANSWERING THE QUESTION.

TIME: 1.5-2 HOURS

SEE MOODLE FOR RELEVANT DOCUMENTS.  
READ OUT LOUD EVERY DAY, DO SELF  
STUDY IN YOUR BOOK. WATCH FILMS IN  
ENGLISH WITH ENGLISH SUBTITLES. MAKE  
SURE YOUR LEVEL IS B2-

WHAT ARE THE CHARACTERISTICS OF THE SOCIAL  
WORKER?

SHE IS PATIENT, NICE, KIND, COMPASSIONATE,  
UNDERSTANDING, CALM.

CLARISSA IS SAD, DOESN'T TRUST PEOPLE,  
ESPECIALLY MEN, SOMETIMES ANGRY, TRAUMATIZED,  
HURT, AFRAID, WORRIED, AND IN PHYSICAL AND  
PSYCHOLOGICAL PAIN. SHE IS ALSO HOMELESS AND  
INSECURE. SHE FEELS DIFFERENT AND LIKE SHE  
DOESN'T BELONG.

DO YOU THINK THIS FILM IS EFFECTIVE?

THE FILM IS DIFFICULT TO WATCH BUT IT IS IMPORTANT  
TO HELP PEOPLE CHANGE THEIR PERSPECTIVE ON  
HOMELESSNESS, MENTAL ILLNESS, SUBSTANCE  
ABUSE.

I THINK THERE ARE TOO MANY PEOPLE WHO LIVE IN THIS WAY AND THAT IS SAD FOR ME.

I THINK THE FORMS WERE DIFFICULT, AND THE DOCTOR SHOULD HAVE BEEN A WOMAN. THEY SHOULD HAVE BEEN MORE SENSITIVE TO THIS VULNERABLE PATIENT.

DID IT CHANGE YOUR PERSPECTIVE?

YES, BECAUSE I DIDN'T KNOW ABOUT SERVICES FOR HOMELESS PEOPLE LIKE IN THE FILM.

MY MOTHER VOLUNTEERS IN A SOUP KITCHEN. THE SAME PEOPLE CAME EVERY WEEK. AT FIRST THEY DO NOT TRUST YOU AND THEY ARE SUSPICIOUS OF YOU, AND THEN YOU CREATE A RAPPORT AFTER THEY MEET YOU MANY TIMES. NOW THEY EVEN JOKE WITH ME.