

AGENDA

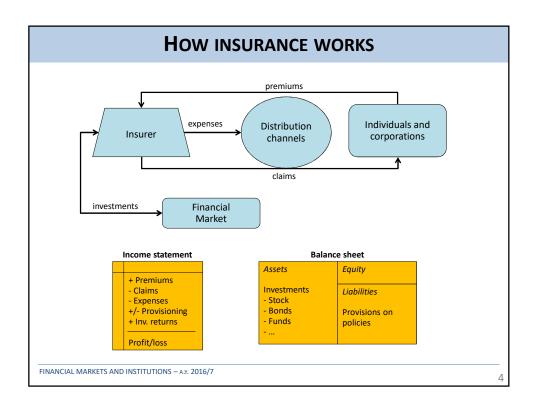
- How insurance works
- Types of insurers and insurance products
- How pension works
- Types of pensions and funds

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HOW INSURANCE WORKS

- Up-front certain cost (**premium**) in exchange for a future uncertain event (**risk**) with adverse financial consequences (**claim**)
- Main issues:
 - Adverse selection of "bad" risks Vs predictions on populations
 - Moral hazard: behaving differently by having insurance
 - Conflicts of interests between insurers and agents
- To reduce these issues:
 - screening of risks to reduce adverse selection
 - pricing accurately risks to avoid the "lemons" issue
 - restrictive contractual clauses to reduce moral hazard
 - fraud prevention mechanisms
 - self-insurance and risk-sharing

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HOW INSURANCE WORKS

Moreover, heavily principle-based business:

- Qualified relationship between insured and beneficiary
- Utmost good faith and indemnity principle
- Large number of homogeneous uncorrelated exposures
- Quantifiable and non-catastrophic losses (otherwise: mutuality)
- Availability of basis for estimating probabilities
- Exclusions, coinsurance, self-insurance
- Risk-based premiums and underwriting practices

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5

INSURANCE PRODUCTS AND COMPANIES

Two main types of insurers:

- Stock companies
- Mutual insurers:
 - Owned by policyholders instead of shareholders
 - Profits are returned as refunds or policy discounts
 - Exchange of individual uncertainty for a share of the collective uncertainty

Two main lines of business (but classifications vary):

- Life insurance (including pensions and usually also long-term health)
- **Non-life** insurance (property/casualty or general, including usually also accidents and short-term health)

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INSURANCE PRODUCTS AND COMPANIES

Life insurance:

- Protecting from consequences of **death**, **superannuation** and/or **illness** by making use of the "law of large numbers"
- Offering mainly term life, whole life, annuities and "universal" life (including more **financial features**)
- Naturally **long-term investors** and less worried about liquidity of assets

Non-life insurance:

- Protecting assets owned (wealth) and/or third-party liability, all potentially recurrent and difficult to estimate events
- Offering mainly property insurance, liability insurance but also credit insurance, protection from lawsuit's costs and assistance

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7

INSURANCE PRODUCTS AND COMPANIES

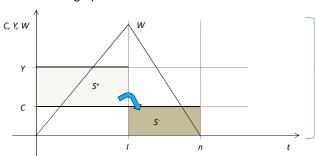
Reinsurance: risk management tool (insurance bought by insurers)

- Sharing of risk through premiums, claims, expenses, deposits, experience accounts, provisions, ...
- Complex B2B contracts and treaties
- No need to notify policyholders, but legal obligation remains within ceding company that acquires a reinsurance receivable
- Several purposes:
 - capacity,
 - protection from catastrophes,
 - expertise,
 - entry/exit from markets,
 - loss stabilisation,
 - **.**..

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HOW PENSIONS WORK

 Income and consumption are not stable across time and are influenced by several demographic and financial uncertainties



- "life cycle"
 savings higher at mid-
- age
 people consume
 essentially flat annuities
 of their expected
 lifetime wealth
- several behavioural constraints in planning for own life cycles
- Pension systems aim at providing retirement income as well as protection from several of these uncertainties (health, inflation, ...)
- Due to long cumulation phases, (funded) pension funds are the largest institutional investors

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PENSIONS PRODUCTS AND FUNDS

Two main regimes:

- Defined-benefit:
 - participants know in advance the level of the future benefit
 - contributions may be changed accordingly
 - risky for sponsors but not risk free for participants
- Defined-contribution:
 - participants know in advance the level of contributions
 - benefit will depend on cumulated contributions
 - several financial and demographic risks are passed on participants

Public funds are often unfunded (PAYG), many provide defined benefits and plans are usually mandatory, whereas private funds are mostly defined contribution and often act on a voluntary basis

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EXAMPLES

- 1. Some figures on the European insurance market (from InsuranceEurope/CEA, year 2013):
- a. What is the global share of insurance markets that Europe holds?
- b. How many premiums are collected in the life and non-life sector?
- c. How much money do Europeans spend in insurance? And as a share of GDP?
- d. How many insurers are there in Europe?
- e. How much do European insurers invest? What about asset allocation?
- a. 35%, followed by North America (30%), Asia (28%).
- b. 1.117 bln €, 60% of which in the life sector
- c. On average, 1.833€ (61% in life); ranging from 6k€ in CH or 4k€ in FI to 100 € in RO. On GDP insurance penetration is around 7.7%; ranging from 12% in NL to 1% in RO.
- d. Around 5.400.
- e. Around 8.5trn€ (82% in life). Asset allocation: bonds ~40%, equity ~30%, loans 10%, real estate <5%, deposits <5%.

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11

EXAMPLES

 $2. \ Some \ figures \ on \ the \ European \ insurance \ market \ (from \ Insurance Europe/CEA, \ year \ 2013):$

What about Italy?

- Share of European insurance

premiums and % in life/non-life

premiums per capita and in % of GDP

- number of insurers

- investments

- 10.6%

- 120 bln €, 56% in life

- 2k€ per capita, or 7.6% of GDP

- 225

- 563 bln €

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